

DALBY INTERAGENCY MEETING

Held at the **MYALL YOUTH AND COMMUNITY NETWORK CENTRE**

Date 17th October Interagency 2017

Meeting opened by Rebecca Lee at 12pm – Rebecca thanked everyone for their attendance

ATTENDANCE: Rohan Watson (Rural and Remote Mental Health), Kath McUtchen (Life Line Darling Downs), Kim Tubb (Life Line Darling Downs), Maree Burton (St Vincent De Paul), Anne Button-Smith (Carers Queensland), Carmen Blacker (Dalby State High School), Sally Hewes (Carers Queensland), Jenny Withnall (Lifeline Darling Downs), Callie Wolter (Anglicare), Rita Hassan (Arrow Energy), Kym Eadie (Waminda Services), Kelly Ryan & Chantel Waitowitz (Dalby PCYC), Jenny Thomas (Queensland Police), Tom Hine (Clontarf), Denise Gothe & Laurie Stewart (Mercy Family & Child Connect), Tanya Smith (Goolburri Toowoomba), Wendi Lindsay, Kristy Dodd & Karen Farnham (Goolburri Dalby), Emily Montgomery (USQ Toowoomba), Kelly Breuer & Sue Fisher (NDIS), Louise Judge (Chinchilla Family Support Centre), Lynn Clancy (Story Dog), Jayne Swift (Ozcare), Lyndal Crossman (Dept. Human Services), Belinda O'Shea (TASC - QSTARS), Naomi (Dalby Resident), Bianka Raddate (Lifeline Darling Downs) & Rebecca Lee (MYCNC)

APOLOGIES: Norman Wotherspoon (Dept. Human Services), Carolyn Tillman (WDRC), Lynda Hammond (CAP), Kaye Maguire (WDRC), Le-Anne Callaghan, Nicole Cooper & Josh Fountain (DISCO), Erin Wilkin (PCYC) & Alison & Bruce Clarke (Dalby Hope Centre)

Rohan Watson (Rural and Remote Mental Health) 0437 002 237 rohanwatson@rrmh.com.au

-) Run the *Partners In Recovery Program* through Lifeline
-) Toowoomba based traveling to Dalby
-) Working in the Wester Downs, supporting people with Mental Health getting supports in place etc.
-) Information gathering

Kath McUtchen (Life Line Darling Downs) 4688 3764 kmcutchen@lifelinedarlingdowns.org.au

-) *Financial Resilience Worker* with Lifeline Darling Downs based in Dalby
-) Travel out to Roma, weekly visits to Miles & Chinchilla and will also travel to Tara, Jandowae and surrounding areas
-) One on one support with counsellors available when needed and can advocate on behalf of the client when dealing with lender, debt collectors and Ergon
-) Currently looking at getting group presentations out on money management, contact Kath for more information

Kim Tubb (Life Line Darling Downs) 4688 3764 ktubb@lifelinedarlingdowns.org.au

-) Kim works in the *Gambling Health Program* as a *Community Educator*
-) Now traveling out to Charleville, Augathella and Quilpie
-) Program is based on getting awareness into the community around the non-substance addiction that gambling is within the community, education of what is happening in the communities and also linking in with other service providers
-) Counselling is free to anyone impacted with gambling

Maree Burton (St Vincent De Paul) 4662 3497 sj4405@svdpqld.org.au

-) Information gathering on services available for people in the community
-) St Vincent De Paul Parenting Course is still running from Myall Youth and Community Network Centre until the 1st November 2017

Anne Button-Smith (Carers Queensland) 4646 2800 anne.button-smith@ndis.gov.au

-) Part of the National Disability Insurance Scheme Partners in the Community Local Area Coordination Program within Carers Queensland
-) Working closely with Sue and Kelly (NDIS)
-) There to be the face in the community for the NDIS and support the local NDIA workers
-) Region is Dalby, Chinchilla and Tara
-) Working with people who have disability from the ages of 7 to 65
-) Providing information session within the local areas, assisting people with access to the scheme and giving current participants of the scheme further assistance
-) Anne is the contact point for Dalby School Leavers who may need access to the scheme
-) For further information go to the website as information is changing regularly

Carmen Blacker (Dalby State High School) 4669 0900 cblac261@eq.edu.au

-) *Social Working* at Dalby State High School
-) Working closely with the general student wellbeing team supporting kids and families on an as needs basis
-) Currently wanting to run therapeutic programs but finding space is unavailable within the school, if anyone knows of any groups running proactive, helpful, mental health resilience programs please contact Carmen
-) Another Social Worker with Dalby State High School is running a Youth Mental Health First Aid Training session for parents, this session is currently full however if you would like any further information or have an interest in future sessions please once again contact Carmen

Sally Hewes (Carers Queensland) 0457 736 233 shewses@carersqld.asn.au

-) Sally's area covers Dalby, Chinchilla, Stanthorpe to the boarder out west to Goondiwindi & Inglewood
-) Cultural and linguistically diverse program supporting multicultural, vision and hearing impaired participants by connecting them to Queensland community care (services they may require)
-) Adversity team based in Brisbane but will travel out west and up to Townsville and out to Thursday Island
-) Carers Support Counselling program - provide free counselling services to carers, outreach to Dalby, Toowoomba, Chinchilla and surrounding areas
-) NILS providers for loans from \$200 - \$1500

Jenny Withnall (Lifeline Darling Downs) 1300 991 443 lifeline@lifelinedarlingdowns.org.au

-) Based in Toowoomba supporting Kath & Kim
-) Information Gathering

Callie Wolter (Anglicare) 0427 224 097 cwolter@anglicaresq.org.au

-) *Family Intervention Service*
-) Information gathering to better help clients who are referred through DOC'S & Child Safety
-) Work intensively with client for 6-12 months to either reunify or get the children out of the system

Rita Hassan (Arrow Energy) 4678 9050 rita.hassan@arrowenergy.com.au

-) *Community Relations Officer*
-) November workshops are coming up through the Women's Legal Service, these are free domestic violence workshops to give service providers information in Chinchilla and Dalby
-) Bronco's program fan day is coming up, save the date 25th November 2017

-) This year Endeavour Foundation ran a Skill up program with students with a disability from Dalby State High School, getting ready to enter the workforce, Arrow and Endeavour are working together to provide another program similar to this in 2018

Kym Eadie (Waminda Services) 0428 362 318 kym.eadie@waminda.org.au

-) *Support Facilitator* Providing in home, community and short term accommodation support
-) Anderson house was opened in September and have had clients through for short term accommodation
-) Breakaway program has also started participants have visited the Bunya Mountains with a future visit to Bridie Island planned

Kelly Ryan & Chantel Waitowitz (Dalby PCYC) 4672 2400 pcycdalby@pcyc.org.au

-) *Program Coordinator* - Breaking the Cycle, helping learner drivers get their 100 hours, funded through Arrow Energy
-) Chantel started today 17th October organising the School Pilot Program, working within a school for 6 weeks to deliver workshops on safe skill practical driving which is funded through department of transport with Kelly's support
-) RUBY Program "Rise Up, Be Yourself" running at the PCYC for the past 2 years at different sites hoping to be running from 20 sites by the end of the year
-) RUBY (Rise Up, Be Yourself) is a free physical fitness program for women who are, have been, or likely to be experiencing Domestic and Family Violence (DFV). Held weekly at a number of PCYC branches across Queensland, RUBY is designed to empower women by building physical strength and contributing to general well-being, emotional resilience, self-esteem and confidence through physical exercise in a violence free and safe environment.
RUBY is a unique program allowing participants a different outlet and tools to combat the domestic violence cycle by fostering connected relationships with other women in a safe group environment.
Each session is facilitated by a qualified, female group fitness instructor and a female member of the Queensland Police Service will also attend and participate weekly. RUBY can also link participants into existing local services for support, information, referrals and resources. This is a confidential program with no-one knowing where or when session are being held information is passed only through Kelly Ryan
-) Crime Stoppers Bowls day will be happening this Thursday 19th October from 12.30pm flyers have been sent out. All funds raised on the day go back into Crime Stoppers Dalby

Jenny Thomas (Queensland Police) Thomas.jennyi@police.qld.gov.au

-) *Police Liaison Office* for Dalby working with the indigenous people to keep them out of the criminal justice system within the area
-) Coordinate the Deep Blue Line Project which works with female indigenous youth
-) Another 'Under the Bonnet' is coming up on the 2nd November from 6.30pm to 9pm at Black Toyota Dalby, 2 previous events have been very successful. Workshop is about empowering women & educating all new drivers (female & male) by outlining Basic Car Maintenance skills as well as Personal and Road Safety Knowledge. Please remember to book in
-) Due to registration stickers no longer being displayed on car windscreens around 2-3 number plates are being stolen from vehicles every day, to combat this Queensland Police are holding an event on the 4th November 2017 from 9am to 11am at PCYC Dalby "Turning the Screws on Crime" Queensland Police will fit a one way screw onto participants number plates (for a gold coin donation) to help prevent them from being removed, free engraving of bikes and scooters will also be offered on the day along with a sausage sizzle. Money raised will be donated to the Commissioner's Christmas Gift Drive, supporting children involved with DOCS and Child Protection and Investigation Unit.

Tom Hine (Clontarf) 0437 291 374 thine27@eq.edu.au

-) Director of Clontarf Foundation at the Dalby State High School
-) Indigenous boys program based from the school, giving 'in school' and 'classroom' support making school more enjoyable for the boys so they move on to complete year 12
-) Program targets Education, sport, leadership and wellbeing
-) Providing extracurricular activities before, during and after school

Denise Gothe Laurie Stewart (Mercy Family & Child Connect) 13 32

denise.gothe@mercyys.org.au laurie.stewart@mercyys.org.au

-) Currently looking for referrals, most referrals come from Police, Child Safety, QLD Health, Schools, self-referrals etc.
-) Will engage with clients within their homes and over the phone
-) Getting supports in place so clients are not referred to Child Safety
-) Working area is from Jandowae, Dalby, Tara, Warwick, Goondiwindi, Stanthorpe, Yarraman, Gatton etc.
-) Laurie is the *Aboriginal and Torres Strait Islander worker*

Tanya Smith (Goolburri Toowoomba) 0499 112 276 tanyas@goolburri.org.au Wendi Lindsay, Kristy Dodd & Karen Farnham (Goolburri Dalby)

-) *New Family Wellbeing Program leader*
-) Now have a Dalby team Wendi ('*Linker worker*', handling all case management of the families), Kristy & Karen (both '*Worker Bees*' that will visit the families to help implement the supports put in place) working from the Myall Youth and Community Network Centre
-) Provide support to Aboriginal and Torres Strait Islander families, Goolburri is a recognised identity and are called on for appropriate cultural advice with the department and also have the indigenous placement unit for indigenous youth within the community
-) Referrals come in from Child Safety, Schools, self-referrals, Doctors, Family and Child Connect, Hospitals etc.
-) Goal is to keep the children within their family homes, with kin or remaining with their local communities by getting supports in place
-) Covering Toowoomba, Yarraman, Chinchilla, Tara, Dalby, Goondiwindi, Warwick, Charleville, Roma, St George, Cunnamulla, Texas & Stanthorpe

Emily Montgomery (USQ Toowoomba) 4631 1813 emily.montgomery@gmail.com

-) Working in the indigenous studies education and research department as the *Indigenous engagement officer*
-) Working with high school students or community groups, main program is the 'Deadly Ways' Program - Year 10 leadership camp & a year 11 and 12 residential camp
-) Toowoomba based covering out to Charleville, Cunnamulla, Goondiwindi and back up to Toowoomba
-) Taking referrals will visit school run programs and assist with events

Kelly Breuer & Sue Fisher (NDIS) 1800 800 110

Kelly - 0499 082 678 kelly.breuer@ndis.gov.au & Sue - 0499 083 924 susan.fisher@ndis.gov.au

-) *Rural and Remote Local Area Coordinators* for the Wester Downs covering Dalby, Tara, Chinchilla, Miles, Jandowae, Taroom, Bell etc.
-) Based at the Centrelink office in Dalby
-) Focused on getting supports in place for people with disabilities within the communities & signing participants up to NDIS
-) Currently working in remote areas, Tara, Bell, Glenmorgan, Meandarra etc. focus has been put on getting out to serviced communities and seeing what is needed to assist participants

-) Working one on one with the participants once they have had their plans done however could be completing plans in the future
-) No other service can complete plans these at the moment are only done by NDIA
-) Potential participants need to ring 1800 800 110 and get Access Request Forms
-) Kelly and Sue are able to sit with the potential participants and go through all forms and help with completing any necessary documents
-) Need more services to register with NDIS

Louise Judge (Chinchilla Family Support Centre) [4662 8528](tel:46628528) community@cfsc.org.au

-) *Community Connect Worker* at Chinchilla Family Support Centre
-) Gathering information on what services are available in the Western Downs
-) Working with the Suicide Prevention Working Group – doing pop up workshops etc.
-) Family Drug Support training is coming up in Chinchilla at the end of October, day training is provided free and is for anyone who works with family members who are drug and alcohol dependent, evening training is for the family members themselves to participate

Lynn Clancy (Story Dog) [4669 6168](tel:46696168) lynn.clancy14@gmail.com

-) Story Dog was first established in Northern NSW, has branched out to the Gold Coast and Brisbane and now Lynn, along with her Dog (Sammy) has brought the service to Dalby, they have been attending Our Lady of the Southern Cross for the past 7-8 weeks successfully with interest in having the program expand to include more days, available times and to other schools within Dalby
-) Story Dog is a reading Support program where selected children (Year 2) read to an accredited dog and its handler. Reading takes place in a quiet area of the school such as the library or verandah outside the classroom. Sessions run for 20 minutes, where each child is one-on-one with the Dog team.
-) Books used in the program are suitable for each child's reading level, are engaging and inspire children to read for enjoyment and knowledge.
-) All breeds, except for restricted breeds, can be assessed to be Story Dogs. The dog's temperament, obedience and willingness is of utmost importance. The safety of the children is paramount. Dog Teams must pass an accreditation by a certified dog trainer as well as being immaculately groomed, vaccinated and vet checked.
-) An information/people training session will be held on the 3rd November 2017 from 10am to 2pm at the Myall Youth and Community Network Centre for anyone interested in becoming a Story Dog Team with lunch provided

Jayne Swift (Ozcare) [1300 663 702](tel:1300663702)

-) *Manager* of Ozcare Dalby Supported Accommodation Services
-) Have a Women's refuges in Dalby and Toowoomba areas
-) Provide Family Supported Accommodation with 2 homes available. Houses are currently full across the board
-) Local services are also able to refer clients to Ozcare to assist with housing elsewhere (Toowoomba, Roma, Brisbane and Ipswich). This program has been successful in placing people in accommodation who didn't have a need to stay within Dalby.
-) Taking accommodation referrals from everyone not just DV or families, needing to gather numbers on people requiring accommodation assistance within the area to better understand what the need is. So please anyone with homelessness, housing or accommodation enquires/issues contact Ozcare Dalby located at Myall Youth and Community Network Centre

-) Jayne also chairs the DV action group in Dalby (*Dalby District Domestic Family Violence Action Group*) which will be holding the annual Free 'Reclaim the Night' Family Movie and Music Night held at the Thomas Jack Park on the 27th October starting at 6pm, weather permitting. Also available on the night will be Ice-cream, Donuts, Tea, coffee, sausage sizzle and drinks to purchase
-) Date claimer Friday 24th November 2017 for the "Bloke's BBQ Breakfast" at the Condamine Electrical Company from 6.30am to 8am. This will be the third year this event has been run with numbers improving every year, first year was held out at the Dalby Sale Yards with 150 men and youth taking the oath, second year (last year) was out at Simplicity with over 200 men and youth taking the oath. Still looking for local White Ribbon Ambassadors

Lyndal Crossman (Dept. Human Services) 4592 5084 lyndal.crossman@humanservices.gov.au

-) Lyndal is a *Social Worker* from Department of Human Services - Centrelink in Toowoomba but cover Dalby out to Charleville, St George, Goondiwindi and Warwick
-) Provide a social case work service to young people for 6-8 weeks when they first go onto Centrelink payments so they have a better understanding of their requirements while on payments
-) Centrelink online is transitioning to MyGov, anyone who doesn't already have a MyGov account will need to create one as the only way they will have access to Centrelink online will be through MyGov

Belinda O'Shea (TASC - QSTARS) 4616 9700 QSTARS@tascnational.org.au

-) *Tenant advocate* from TASC
-) TASC is based in Toowoomba and also have officers in Roma and Ipswich
-) QSTARS program can assist with advice and assistants to understand tenancies rights and responsibilities, working towards court resolved tenancy issues, helping clients speak with lessors or agents and assistants to help fill out letters or tenancy forms, also help to attend or prepare for QCAT, support there is on a case by case basis.
-) TASC representative will be attending Dalby on a monthly basis working from MYCNC, ongoing up until May next year at this stage, assisting people with rental enquires and issues

Naomi (Dalby Resident)

-) New to Dalby moved here 2 weeks ago from Kilcoy, facilitated a small drop in Centre at Kilcoy working with community groups and attended the Interagency Meeting there
-) Information gathering and looking into what services and groups are provided to the community of Dalby

Bianka Raddate (Lifeline Darling Downs) 0421 877 186 biankaraddate98@hotmail.com

-) Information gathering and looking into what services are available
-) Currently studying Diploma of Community Services, happy to do any volunteer work available within the Community Services sector

Rebecca Lee (MYCNC) 4662 0152 admin@mycnc.com.au

-) *Centre Support Officer* for MYCNC
-) Would like to welcome Goolburri to the Centre
-) Room & office hire are available for a wide range of uses from meetings, training sessions, exams, small parties, breakfast forum's, interviews, photo shoots etc. please contact the Centre for any event or program you may have coming up, spaces can be rearranged to your needs

-) If anyone knows of any community groups meeting at personal residents or spaces that are not meeting their needs please get them to contact the centre as space is available 'In-Kind' (Free of charge) or for a small donation
-) Please replenish business cards in the foyer

Meeting Closed: 1pm

Next meeting to be held on the 21st November 2017 at 12pm